

Upper Valley Haven

Creating a community where people find hope & discover possibility

December 31, 2019

Carol Williams Crossroads Academy 95 Dartmouth College Highway Lyme, NH 03768-3202

Dear Carol, and students,

Thank you for your donation of gifts for children and adults and K-mart gift cards.

Your thoughtful gift makes a big impact during the coldest days of the year when life can be particularly difficult for those in our community struggling with poverty and homelessness. Our Seasonal Shelter is open seven nights a week for the winter. This shelter saves lives by providing a safe and warm place to sleep, a nourishing meal and a hot shower. The shelter also provides something that money can't buy – fellowship, conversation, knowing that no matter what, you have not been forgotten. The Haven's staff works seven days a week to ensure that no one is left cold, hungry or without the possibility of help and hope.

The Haven remains a place of support for individuals and families trying to manage complicated situations in their life throughout the year. Whether seeking a place to live for a while when all other options have been closed, access to healthy food, help with a heating bill or unanticipated medical costs, or simply enjoying a breakfast or lunch in the Caruso Café, the Haven offers caring support to all who enter our door.

We thank you for giving the gift of hope. Through food, shelter programs, education and problem solving, the Upper Valley Haven offers the promise of possibility to those in need.

With warm regards,

Jennifer Fontaine Director of Operations

> For IRS purposes, your gift was not in exchange for any goods or services. It is the responsibility of the donor to determine the value of an in-kind gift. The Haven is not permitted by the IRS to assign values to donated items.

> > you made their holidays